



Shipping Information

Rich Penn Auction Event :
Waterloo Convention Center
at Sullivan Brothers Plaza
 200 W. 4th St., Waterloo, IA 50701

May 12 - 14, 2023

- **Contact: Jon@RichPennAuctions.com for your full shipping estimate.** •

Shipping Information

Rich Penn Auctions will be handling the packing and shipping of all merchandise that is sold via the Internet, absentee or phone bidding. All items will be packed and moved from the auction site to the RPA warehouse at the end of each day of the auction.

Please review this information before you bid.

<i>Packing Service & Materials Estimate Per Box</i> (Price does not include shipping costs.)	<i>Standard/ Fragile Pack</i>	<i>Custom Pack</i>
<u>Extra Small Box:</u> Item(s) packed in 13"x11"x4"box	\$6.50	N/A
<u>Small Box:</u> Item(s) packed in 12"x12"x12"box	\$13.25	\$18.00
<u>Medium Box:</u> Item(s) packed in 16"x16"x16"box	\$24.75	\$37.50
<u>Large Box:</u> Item(s) packed in 24"x24"x24"box	\$35.00	\$47.50
<u>Freight Gaylord Box:</u> Item(s) packed in 40"x48"x36"box	\$200.00 - \$350.00	

- 1. All successful bidders must remove their purchases from the auction site at the end of each days bidding. If you or your representative are unable to do so, standard size items will be transported to the RPA warehouse for shipping or pick up. Oversized items requiring assistance or special handling may incur an additional handling fee and an additional storage fee if kept longer than 15 days.*
- 2. After payment of purchases is made via credit card or wire transfer, buyers who have indicated to have lots shipped will be processed in the order of each auction session. Buyers of lots sold over a number of auction sessions or days may experience a delay in having their purchases processed for shipment. After lots designated for shipping are processed and packed, buyers will receive an invoice from ShippingSaint via email. Rich Penn Auctions takes great care in handling your purchases to ensure that your items will arrive safely. All standard size lots are professionally packed and shipped insured via USPS, FedEx or UPS. Packages valued over \$200 will be shipped signature required.*
- 3. It will be the buyer's responsibility to make arrangements for the shipment of most furniture, over-sized or excessively heavy items. The Rich Penn staff will be happy to provide you with contact information and assistance if requested.*
- 4. If damage does occur in shipping, all items including: all packing materials, boxes and damaged items need to be retained until the claim is settled or it will be denied and your refund won't be issued.*
- 5. All purchases are handled on a "First Come, First Served" manner in order of payment received. After full payment is made including shipping costs, please allow 2-4 weeks for delivery. Larger items needing freight or special handling may take longer.*

Contact: Jon@RichPennAuctions.com or call 319-883-5712 for a full shipping estimate.

Please provide lot#, dimensions, estimated weight, value and "ship to" zip code.

RICH PENN

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A Buyer Overview On Packing/Shipping/Pick Up

Our auctions result in many successful off-site buyers winning literally thousands of items in a 72 hour auction time period. Immediately after close of the auction, all items need to be carefully packed, removed from the auction site, then moved to RPA warehouse. There, lots are unpacked and re-assembled to match the buyer invoice. Once inventory is matched to client buyers, the items need to be carefully packed again and shipped to arrive to the buyer safely and in the same condition as when sold. All this extra service needs to be completed in a reasonable amount of time. Rich Penn Auctions is working hard to address these ongoing shipping challenges we're faced with today. To improve the process we've integrated our packing and shipping with the ShippingSaint.

It is the buyer's responsibility to take packing, delivery and insurance costs into consideration when bidding on lots.

After the close of an auction or after the final day of multiple auction sessions, successful buyers will receive an email & text notice from ShippingSaint with instructions to follow regarding the shipping or pick up of purchases. It is the buyer's responsibility to ensure these notices are acknowledged.

As a courtesy to buyers, Rich Penn Auctions is the in-house shipper of all standard size items. Packing, materials and actual shipping costs for UPS, FedEx and USPS will be invoiced through ShippingSaint after the items are packed. It is the buyer's responsibility to confirm the correct shipping address. It's also the buyer's responsibility for any added costs due to re-directing shipments or missed deliveries.

Please allow 10 to 21 days after payment of purchases for the shipping of most items. Buyers of multiple quantities or non-standard items should allow 4 to 6 weeks for delivery. For oversized items and items in excess of 100 lbs., it will be the buyer's responsibility to make shipping arrangements. Rich Penn Auctions can facilitate the shipping of oversized items upon the buyer's request.

Buyers may pick up their purchases the day after the auction ends and the following Monday after the close of all auction sessions. No shipping or pick ups will be available Tuesday after close of auction sessions.

Ownership or title of all lots passes to the successful bidder when the auctioneer says "SOLD" and we recommend that you arrange insurance for your items immediately upon becoming the winning bidder. If any employee or agent of Rich Penn Auctions shall pack or transport the merchandise, it is fully at the risk and responsibility and expense of the buyer. Rich Penn Auctions shall not be held liable for any loss or damage that may be caused by the said agent or employee.

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